Answers addressing SACWIS Bidder's Conference questions

Question: J2EE required for the transaction processing capabilities for SACWIS.
Answer: Currently the Department of Human Services (DHS) does not support TP monitor for J2EE. If a bidder proposes a solution that includes a TP monitor component or solution as part of their overall architecture, it will be evaluated on its merits.

Question: With regard to expunction (RFP Section 3.8.3.3), does the record have to be physically deleted or marked as non-viewable?
Answer: Records must be physically deleted.

Question: "Cases subject to an automatic review for expunction include those cases in which the most recent finding of "unfounded" occurred during or after April 1997" (RFP Section 3.8.3.3). Requesting clarification – did the cases occur *before or after* 1997?
Answer: The cases prior to 1997 have been addressed. The cases referenced by this statement occurred after 1997.

Question: With archiving, how many years back is the State's requirement?
Answer: The requirement is to archive data back to 1984 for both case and financial data.

Question: What are the prescribed time periods for systems recovery?
Answer: System down conditions will require immediate resolution. It is required the contractor has the system operational within a four-hour timeframe during operational hours, (operational hours 6:00 AM - 8:00 PM). Off-hours system down conditions must be addressed within six hours. During any system down condition, a contingency must be designed and implemented to ensure that the intake process is up and running 24 x 7.

Question: Would the State consider a training facility within 5 miles of DHS' Quakerbridge facility?
Answer: In New Jersey, yes.

Question: Is there only one policy manual made available to the bidder?
Answer: The policy manual is available via CD-ROM at public libraries across the State. The public libraries are located at:

Burlington County	Morris County
Camden County	Monmouth County
East Brunswick	Newark
Elizabeth	New Jersey State
Hunterdon	Sussex County
Jersey City	Warren County
Mercer County	Wayne

Question: Will the State accept anything other than Microsoft Word?
Answer: All documents produced by SACWIS must be able to be downloaded to and saved in Word format, preserving the required document format and allowing for complete Word functionality.

Question: Is it the State's intention that ownership would transfer to the State at the time of payment?
Answer: Ownership would transfer upon written acceptance.